

# WHAT IS VINE?

VICTIM INFORMATION AND NOTIFICATION EVERYDAY

1-877-VINE-4-FL

VINE is a toll-free, anonymous, automated telephone service that provides victims of crime and the public two important features: Information and Notification.

## INFORMATION

For custody information, call VINE and follow the prompts. VINE will quickly tell the caller if the offender is still in custody, and the name and location of the facility where the offender is in custody. Anyone may call VINE to check on an offender's custody status. Live operator assistance is available, 24 hours a day, 7 days a week.

## NOTIFICATION

Callers may then choose to register for automated notification of changes that occur in an offender's custody status. To register, callers simply enter the telephone number, including area code, where they want to be reached. Callers will then be asked to enter a Personal Identification Number (PIN) for use during notification to confirm that the message was received.

# VINE:

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1-877-VINE-4-FL

TOLL-FREE 1-877-846-3435

### HOW DO I PARTICIPATE IN THE VINE SERVICE?

To find an offender or register for notification, you must call the VINE Service directly from any touch-tone telephone. To confirm your registration, call VINE at 1-877-846-3435 (Toll-Free). To ensure notification, call the VINE toll-free number if your address or telephone number changes. The VINE Service is available in English, Spanish, and Haitian Creole.

### WHAT IF I'M NOT AT HOME OR MY TELEPHONE IS BUSY WHEN VINE CALLS?

The VINE Service will keep trying to reach you. If there is no answer or the line is busy, VINE will continue to call every half hour for 48 hours. VINE will leave a message on an answering machine, but will continue to call every two hours up to 48 hours, or until a PIN is entered to stop the notification calls. VINE calls automatically when an offender's custody status changes. Notification calls will come in the middle of the night for escapes and releases only. When VINE calls, listen to the entire message, enter your PIN and press the # button on your telephone when asked. Entering the PIN and pressing the # button lets VINE know that you received the call, and will stop the VINE Service from calling you again unless the offender's custody status changes.

### WHAT IS A PIN?

The PIN (Personal Identification Number) is a four-digit number that you choose to stop notification calls from VINE. **Entering your correct PIN, and pressing the # button on your telephone is the only way to confirm and stop VINE notification calls.** VINE will ask for the PIN when it calls you. To confirm a registration or to change your PIN, call VINE and speak to an operator.

### CAN I REGISTER MORE THAN ONE TELEPHONE NUMBER WITH VINE?

Yes. Your family, friends, and other concerned persons may also check on offender information and register for notification. Each registration is separate and requires a PIN. However, you can use the same PIN for each telephone number you enter. Do not register a telephone number that rings to a switchboard, it must be a direct line.

### DOES VINE GUARANTEE MY SAFETY?

The VINE Service is designed to provide you with quick and easy access to offender information/notification, and to alert you when an offender's custody status changes. Do not depend solely on the VINE Service for your safety. The offender will not know you have registered with VINE. All registrations are confidential. If you feel that you may be at risk, take precautions as if the offender has already been released.

### WHICH OFFENDERS ARE MONITORED BY THE VINE SERVICE?

Only offenders in the Florida Department of Corrections (State Prison System), the Florida Department of Juvenile Justice, and Florida County Jails will be included in the VINE Service. For more information, call VINE and speak to an operator.

## Victim Services

Florida Department of Corrections - Victim Assistance Program

1-877-884-2846 (1-877-8-VICTIM)

Office of the Attorney General - Crime Compensation Program

1-800-226-6667

Florida Parole Commission - Victim Services Office

1-800-435-8286

Office of the Governor - Victims Rights Coordinator

1-850-488-3494

Florida Coalition Against Domestic Violence

1-800-500-1119

Florida Council Against Sexual Violence

1-888-956-7273 (1-888-956-RAPE)

Florida Abuse Hotline

1-800-962-2873 (1-800-96-ABUSE)

Florida Department of Law Enforcement - Sex Offender/Sexual Predator Hotline

1-888-357-7332

Parents of Murdered Children

1-888-818-7662 (1-888-818-POMC)

Mothers Against Drunk Driving

1-800-438-6233 (1-800-438-MADD)

Office for Victims of Crime Resource Center

1-800-627-6872

National Center for Victims of Crime

1-800-394-2255 (1-800-FYI-CALL)

Immigration and Naturalization Services - Victim Hotline

1-866-872-4973

Florida Bar Lawyer Referral Service

1-800-342-8011

National Domestic Violence Hotline

1-800-799-7233 (1-800-799-SAFE)

National Organization for Victim Assistance

1-800-879-6682 (1-800-TRY-NOVA)

## VINE Information

Write down the following information and keep in a safe place:

Offender Name:

Offender Booking Number:

Offender DC Number (For Department of Corrections only):

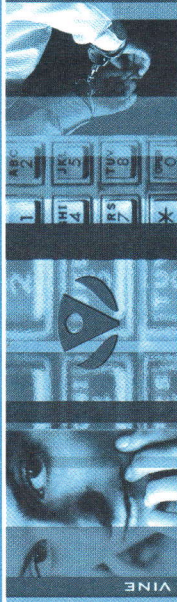
Your Four-Digit PIN:

### Notes:

**Do not depend solely on the VINE Service for your protection. If you feel that you may be at risk, take precautions as if the offender has already been released.**

For crime victims, there is strength in numbers.

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1-877-846-3435



For offender information and notification call the Florida Statewide Toll-Free Automated Victim Information and Notification Service.